

**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

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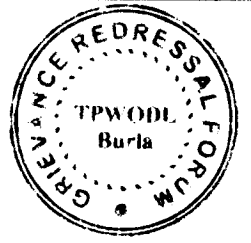
**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

Ref: GRF/Burla/Div/SED/ (Final Order)/ 2053 (4)

Date: 30/09/24

**Present:** Sri A.K.Satapathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/498/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		General Manager C/o-Odisha Forest Development Corporation Limited Sambalpur(C) Dist- Sambalpur-768113		4162-3301-0435	
3	Respondent/s	EE(Electrical), SED,TPWODL		Division S.E.D, TPWODL, Sambalpur	
4	Date of Application	20.07.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	10.09.2024			
9	Date of Order	30/09/24			
10	Order in favour of	Complainant	Respondent	Others   √	
11	Details of Compensation awarded, if any.	NIL			



**Place of Camp:** GRF Office, Burla, TPWODL, Sambalpur.

**Appeared**

**For the Complainant-** General Manager

C/o-Odisha Forest Development Corporation Limited

**For the Respondent -** EE(Elect.), SED, TPWODL.

**GRF Case No- BRL/498/2024**

(1) General Manager

C/o-Odisha Forest Development Corporation Limited

Sambalpur(C)

Dist- Sambalpur-768113

Consumer No.- 4110-0111-1396

**COMPLAINANT**

**VRS**

(1) EE(Elect.), SED, TPWODL.

**OPPOSITE PARTY**

**GIST OF THE CASE**

The Complainant has filed the petition in the name of OFDC Ltd. bearing Consumer No **4110-0111-1396** represented by Mrs.Sushree Saramita Mallick,Jr.Acct. and Sri Rajendra Kumar Pradhan,Ex.Acct. under SED, TPWODL, Sambalpur stated about electricity bill amount of bill no.411011106242698687 and 411011105241258710 for the period from 02.04.2024 to 01.06.2024.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

**SUBMISSION OF OPPOSITE PARTY**

The Opposite Party has submitted written version in this case.

**OBSERVATION**

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-GP consumer having CD 5kw with initial date of p/s 27.08.2021 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. As verified, the complainant has already been served the bills time to time basing on the consumption recorded in the meter existing in the premises of the consumer on actual basis with adjustment of PL bills where ever required. The representatives of the complainant were present during hearing where the opposite party was there also and this Forum has clearly clarified about the billing. After due discussion and clarification, the complainant has convinced on the correctness of billing and agreed to pay the dues of opposite party. However, during hearing the complainant has doubt on the use of power supply by other consumers and hence given the suggestions to verify the same at their level and make it correct so that the consumption and billing there on to be reduced. Further, it is seen that the complainant has already paid Rs 3400/- on 23.09.2024 through cheque and found that update payment has made. In this context, it is concluded by this Forum that the instant case petition bears no merit and accordingly dismissed the same.

*Accordingly, the case is disposed of.*

**(B.Mahapatra)**

(Co-Opted Member)  
**Co-opted Member**

**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**(A.P. Sahu)**

Member (Finance)  
**Member**

**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**(A.K.Satpathy)**

President  
**President**


**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**



- Copy to: - (1) General Manager, C/o-Odisha Forest Development Corporation Limited, Sambalpur (G)**  
Dist- Sambalpur-768113.
- (2) Sub-Divisional Officer (Elect.), Ainthapali, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.**
- (3) Executive Engineer (Elect.), SED, TPWODL, Sambalpur.**
- (4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.**

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".

  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**